

## About US

You can go anywhere to buy post-mastectomy products, but the wrong fit can have long-term effects on your posture, back, and self-confidence. Our promise to our patients is to do whatever we can to help restore their confidence, balance, and body image.

Jacqueline, the owner, lost her mom and dad to Cancer. She survived Cancer for the 3rd time after being clinically declared Cancer free. The collection of her experiences and working with survivors in the area through philanthropy and NC State research confirmed a need for a one-stop Durable Medical Equipment (DME) company. A DME company focused **only** on essentials for Breast Cancer patients. In response, she expanded Survivor Friendly's mission and opened her first location in Cary, NC, in 2021. Survivor Friendly now has six locations across NC.

She assembled a team of experienced certified fitters with over 26 combined years of experience as post-mastectomy fitters (CFMs). They will assist you with selecting essential items by understanding your desired outcome and helping you get there by informing you about product choices that allow you to be in control.



Our Team



**In Network With  
Major Insurances**



**Telehealth Available**



**Fitters Certified**



**Facilities ACHC  
Accredited**

## GET IN TOUCH



### Our Locations

527 Keisler Drive Suite 104  
Cary, NC 27518

**Cary Phone (919) 747-9336**

**Shelby Phone (704) 482-9938**

**Winston Phone (336) 760-4333**

**General Fax (984) 200-7575**

Located in Duke Cancer Centers,  
& Novant Health in Thomasville

**[www.survivorfriendly.com](http://www.survivorfriendly.com)**



**Survivor Friendly**  
*Beyond the Diagnosis*



**Cancer Care DME**

# Our Services

## Breast Alteration & Lymphedema

### Fitting Services - approximately 1hr

During your appointment, your fitter will complete an intake assessment and take measurements for compression, prosthesis, post-surgical, and/or post-mastectomy garments.

This information will allow the fitter to determine whether you need custom or off-the-shelf medical-grade product(s). You will then try on the products, and the fitter can then refine the selection to ensure the correct size and fit. At the same time, they comply with Lymphedema Therapist guidelines, Oncologists, and most importantly, Client Satisfaction.

### Cranial Prosthetic Wigs

During your appointment, the fitter will begin taking measurements for the cranial prosthetic wig. Once the measurements are taken, the client and the fitter will discuss hair color and style, the use of human or synthetic hair or a blend, and how to care for the cranial prosthetic wig.

### Gift Shop - Organic Products & Accessories

We carry all the essentials you need; from skin-care products, head scarves & wraps, eyebrows, port shirts, earrings, bags, and so much more.

### Blessing Room

In partnership with the Pretty In Pink Foundation, we provide new or gently used products to uninsured women with dignity.

# Our Products

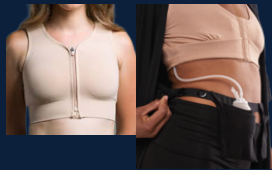
## Wide Selection & Quality Brands



Custom & Off-the Shelf Prosthesis  
Adapt Air (Lumpectomy Patients)  
Overlays (Reconstructions Patients)



Camisoles, Sport Bras  
Swimwear (not covered by Insurance)  
Seamless, Molded Cup, Strapless, Front Closure



Compression Bras  
Belts & Drain Systems  
Puffs



Sleeve, Gloves, & Gauntlets  
Off-the-Shelf or Custom Options  
Compression (Upper and Lower  
Compression)

# Insurance

## In-house Billing Onsite What's Covered

### Breast Prostheses

- New Prosthesis bi-annually
- Significant Weight Gain or Weight Loss
- Custom Prosthesis: Recommended for concave chest walls

### Specialty Bras

- Breast Cancer Patients are eligible 2 to 6 bras annually
- Lumpectomy
- Bilateral or Double Mastectomy
- Reconstruction

### Post Surgical & Compression Bra

- Fit before surgery so it's available the same day as surgery (2 covered)
- Belts to hold drains & robes (not covered)

### Arm Sleeve & Leg Compression

- Most Compression Garments are not covered by insurance, and vary in price
- Complex Insurance Sometimes Require Medical Notes

